National Transportation Safety Board NTSB ID: DCA08RA028 Aircraft Registration Number: G-YMMM FACTUAL REPORT Occurrence Date: 01/17/2008 Most Critical Injury: Minor Occurrence Type: Accident Investigated By: ETYBO Location/Time Nearest City/Place State Zip Code Local Time Time Zone 0001 UTC London Distance From Landing Facility: Direction From Airport: Airport Proximity: Aircraft Information Summary Aircraft Manufacturer Model/Series Type of Aircraft Boeing 777-236ER Airplane

Air Medical Transport Flight: No

## Narrative

Sightseeing Flight: No

Brief narrative statement of facts, conditions and circumstances pertinent to the accident/incident:

On January 17, 2008, at 12:42 UTC, a British Airways Boeing 777-236ER, registration G-YMMM, s/n 30314, landed short of runway 27 left at Heathrow International Airport, London, England. The 136 passengers deplaned by using the emergency slides and there are 2 minor injuries reported. The UK Air Accident Investigation Branch (AAIB) is investigating and Bill English (AS-10) is launching as the US accredited representative with Carol Horgan (AS-40) and Steve Magladry (AS-40) assisting as the powerplants and systems technical specialists respectively. The FAA and Boeing will be technical advisors.

On January 24, 2008, the AAIB released the following update to their 1st Preliminary Report from Friday 18th January 2008 at 1700 hrs:

The AAIB work has continued on all fronts to identify why neither engine responded to throttle lever inputs during the final approach. The 150 tonne aircraft was moved from the threshold of Runway 27L to an airport apron on Sunday evening, allowing the airport to return to normal operations.

The AAIB, sensitive to the needs of the industry including Boeing, Rolls Royce, British Airways and other Boeing 777 operators and crews, is issuing this update to provide such further factual information as is now available.

As previously reported, whilst the aircraft was stabilised on an ILS approach with the autopilot engaged, the autothrust system commanded an increase in thrust from both engines. The engines both initially responded but after about 3 seconds the thrust of the right engine reduced. Some eight seconds later the thrust reduced on the left engine to a similar level. The engines did not shut down and both engines continued to produce thrust at an engine speed above flight idle, but less than the commanded thrust.

Recorded data indicates that an adequate fuel quantity was on board the aircraft and that the autothrottle and engine control commands were performing as expected prior to, and after, the reduction in thrust.

All possible scenarios that could explain the thrust reduction and continued lack of response of the engines to throttle lever inputs are being examined, in close cooperation with Boeing, Rolls Royce and British Airways. This work includes a detailed analysis and examination of the complete fuel flow path from the aircraft tanks to the engine fuel nozzles.

More information may be obtained at the AAIB's website: http://www.aaib.dft.gov.uk.

## National Transportation Safety Board FACTUAL REPORT AVIATION

NTSB ID: DCA08RA028

Occurrence Date: 01/17/2008

AVIATION			Occurrence Type: Accident										
Landing Facility/Approach Information													
Airport Name Airpo					irport Elevation Runway Use			way Used	sed Runway Length			Runv	vay Width
Runway Surface Type:													
Runway Surface Condition:													
Type Instrument Approach:													
VFR Approach/Landing:													
Aircraft Information			Mode										
Aircraft Manufacturer Boeing										Serial	Number		
Airworthiness Certificate(s):													
Landing Gear Type:													
Homebuilt Aircraft? No	Number of Seats:	Certif	Certified Max Gross Wt.					LBS Numbe			ngines	:	
Engine Type: En					Engine Manufacturer: Model/Series:							Rate	ed Power:
- Aircraft Inspection Information													
Type of Last Inspection Date				ate of Last Inspection Time Since				nce Last Ins	ce Last Inspection A Hours			Airframe Total Time Hours	
- Emergency Locator Transmitter (	ELT) Information	'									<u> </u>		
ELT Installed? ELT Operated?						ELT	Aided i	n Locating A	ccident S	Site?			
Owner/Operator Information	•												
Registered Aircraft Owner	Street	Street Address											
	City	City State							Zip Code				
Operator of Aircraft	Street	Street Address											
British Airways					City							te	Zip Code
Operator Does Business As:				Ol	perator Desi	gnator Co	ode:						
- Type of U.S. Certificate(s) Held: None													
Air Carrier Operating Certificate(s)	:												
Operating Certificate: Operator Certificate:													
Regulation Flight Conducted Under: Non-U.S., Commercial													
Type of Flight Operation Conducted	d: Scheduled; Dor	nestic;	Passeng	er O	nly								
	]	FACT	JAL REP	ORT	- AVIATIO	ON							Page 2

National Transportation Safety Board

FACTUAL REPORT

AVIATION

NTSB ID: DCA08RA028

Occurrence Date: 01/17/2008

AVIATION				Occurrence Type: Accident													
First Pilot Informat	tion																
Name City											Stat	te D	ate of Birth	Age			
Sex: Seat Occupied: Principal Profession:									Certificate Number:								
Certificate(s):																	
Airplane Rating(s):																	
Rotorcraft/Glider/LTA:																	
Instrument Rating(s):																	
Instructor Rating(s):																	
Type Rating/Endorser	nent for Ad	ccident/In	cident Aircra	ft?			Тс	Current E	Biennia	al Flight R	eview	/?					
Medical Cert.:		Medica	al Cert. Status	S:					[	Date of La	st Me	edical Ex	am:				
- Flight Time Matrix  All A/C  This Make and Model Single Engine Mult-Eng						Nigh	t	Actual	Instrume	iment Simulated		Rotorcraft	Glider	Lighter Than Air			
Total Time	Total Time																
Pilot In Command(PIC)																	
Instructor											_						
Last 90 Days											_						
	Last 30 Days										+		+				
Last 24 Hours						1-	Fa!a.	l alami Di		- 40		 	Dilato				
Seatbelt Used?		Shou	Ider Harness	Used?			OXICO	ology Pe	errorme	ea?		Sec	ond Pilot?				
Flight Plan/Itinerar	·V																
Type of Flight Plan File	•																
Departure Point								;	Airpor	irport Identifier Departure Time Time			Time Zone				
Beijing									ZBAA								
Destination State Airport Identifier																	
London								EGLL									
Type of Clearance:																	
Type of Airspace:																	
Weather Informati	on																
Source of Briefing:																	
Method of Briefing:																	
				FACTUAL	REPORT	- AVIA	TIOI	N						Page 3			

## National Transportation Safety Board FACTUAL REPORT AVIATION

NTSB ID: DCA08RA028

Occurrence Date: 01/17/2008

Occurrence Type: Accident

	Occurrent	e rype:	Acciden	τ									
Weather Information													
WOF ID	Observation Time	Time Zone	WOF Elevati	on	WOF Di	stance From A	ccident Site		Direction From Accident Site				
			E+	MSI						Deg. Mag.			
				Ft. MSL									
Sky/Lowes	st Cloud Condition:					Ft. AGL	Condition o	f Ligh	nt:				
Lowest Ceiling:					Visibi	lity:	SM	Altii	Altimeter:				
Temperature: °C Dew Point: °C					Direction:	Direction: Density Altitude:							
Wind Speed: Gusts:					Weather Condtions at Accident Site:								
Visibility (F	RVR): Ft.	Visibility (R\	/V)	SM	Intensity	of Precipitatio	n:						
Restriction	s to Visibility:												
Type of Pro	ecipitation:												
Accident	Information												
Aircraft Da	mage: Substantial		Aircraft Fir	e:			Aircraft Exp	losio	n				
Classificati	on:												
- Injury Su	mmary Matrix	Fatal Ser	rious Mino	or	None	TOTAL							
First Pi	ilot												
Second	d Pilot												
Studen	nt Pilot												
Flight I	nstructor												
Check	Pilot												
Flight E	Engineer												
Cabin A	Attendants												
Other C	Crew				·								
Passer	ngers			2	191	193							
- TOTAL A	ABOARD -			2	191	193							
Other 0	Ground												
- GRAND	O TOTAL -			2	191	193							

National Transportation Safety Board

NTSB ID: DCA08RA028

,	EACTILAL DEPORT AVIATION	Page 5							
Additional Persons Participating in This Accident/Incide	ent Investigation:								
Administrative Information  Investigator-In-Charge (IIC)									
AVIATION  Administrative Information	Occurrence Type: Accident								
FACTŲAL REPORT	Occurrence Date: 01/17/2008								
EACTIAL DEDADT	Occurrence Date: 01/17/2009								